

## **SEW Eurodrive announces local repair center for servo drives**

**Cape Town: SEW Eurodrive has announced the launch of a repair service for servo motors at their Cape Town branch in Montague Gardens.**

The move comes after market demands for a faster turnaround time in the event of a breakdown. The maintenance requirements of SEW servo motors are generally relatively low. The high accuracy and reliability of our servo motors is renowned in the market place. However, breakdowns can happen to any product, and when it does happen, the motor needs to be repaired as fast as possible to ensure minimum loss in productivity and maximum factory availability” comments Paul Strzalkowski, Electronics product manager.

In the past these units were sent to the headquarters in Germany for repairs and most often customers would replace the unit to minimize their downtime. Since the launch of the new service, customers now have the option of sending their motors to the servo specialists at the Cape Town branch of SEW Eurodrive, for a rapid repair.

“Not only does this new initiative save the customer time, it also saves money. Servo drives are relatively expensive as a result of the high quality permanent magnets which are used in their construction. It is quite a complex product to work on as it requires specialized tooling and dedicated software, to align the motor feedback components. The Cape

**Presseinformation**  
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Town branch is now fully equipped to handle all of these repairs in house” adds Strzalkowski. The current turnaround time is approximately 1 to 2 working days subject to spares availability.

The hygienic design makes SEW servo motors attractive to the food and beverage industry and the accurate repeatability of motion aligns them to the packaging and the automotive assembly industry.

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